

BEFORE THE
PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
DOCKET NOS. 2000-350-C and 2010-337-C

Application of Genesis)
Telecommunications Company, LLC for)
Authority to Provide Local Exchange)
Telecommunications Services)
and)
Petition of the Office of Regulatory Staff)
for Commission to Order a Rule to Show)
Cause as to Why the Certificates of)
Public Convenience and Necessity for)
Certain Providers of)
Telecommunications Services Should)
Not Be Revoked for Failure to File USF)
Reports)

DIRECT TESTIMONY OF
JOHN LAWRENCE

1 **Q. PLEASE STATE YOUR NAME, TITLE, AND BUSINESS ADDRESS.**

2 A. My name is John Lawrence and I am the president of Genesis
3 Telecommunications, LLC. My business address is 211 Main Street, Greenwood,
4 SC, 29649.

6 **Q. PLEASE DISCUSS THE SUBJECT MATTER OF THIS DOCKET.**

7 A. Genesis' certificate of public convenience and necessity was revoked by the
8 Commission on January 13, 2011.

10 **Q. WHAT PRECIPITATED THE CANCELLATION OF GENESIS'**
11 **CERTIFICATE?**

1 A. Genesis was delinquent in the filing of various forms for telecommunications
2 carriers. This was the result of several factors, for which Genesis takes full
3 responsibility. Ken Jefferson was handling the filing requirements for the
4 Company when illness and other factors led to his absence from the office and
5 from work. During this time Genesis also suffered a data loss. Genesis employs
6 the services of a hosted billing solution and the server hosting the data crashed.
7 The company hosting the server was responsible for backups, and did backup the
8 raw data. However, the reports and higher level data needed to be rebuilt from
9 the ground up.

10

11 **Q. DID GENESIS FILE ALL THE NECESSARY FORMS?**

12 A. Yes. Genesis conferred with the Office of Regulatory Staff and the subject
13 reports were filed with the ORS in early 2011. A subsequent letter was filed with
14 the Commission by my attorney on March 30, 2010 requesting reinstatement of
15 Genesis' certificate.

16

17 **Q. WHAT ACTIONS HAS GENESIS TAKEN IN RESPONSE TO THIS**
18 **SITUATION?**

19 A. Genesis understands the importance of these filings and has made changes to
20 prevent these problems in the future. Regulatory compliance has been assigned to
21 another person in the Company, and we now have two people handling the filing
22 requirements. The 2011 ORS Calendar of Regulatory Reports, Forms, and
23 Payments for Telecommunications Carriers has been distributed within the

1 Company, and the dates for the filings have been electronically calendared on the
2 computers of two employees. In addition, the hosted data is now completely
3 backed up so that it can be accessed seamlessly. Genesis further understands that
4 its employees and its data are its responsibility.

5
6 **Q. CAN GENESIS ASSURE THE COMMISSION THAT IT WILL COMPLY**
7 **WITH ITS FILING REQUIREMENTS IN THE FUTURE?**

8 A. Yes. Genesis will not imperil its certificate or its customers and their service
9 again. Genesis will consider any suggestions from the ORS or the Commission
10 on how to ensure its compliance with all applicable requirements for its operation
11 as a telecommunications carrier.

12
13 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

14 A. Yes it does.

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Providers of Telecommunications Services)
Should Not Be Revoked for Failure to File)
USF Reports)

CERTIFICATE OF SERVICE

This is to certify that I have caused to be served this day, one (1) copy of the **Direct Testimony of John Lawrence** by placing a copy of same in the care and custody of the United States Postal Service (unless otherwise specified), with proper first-class postage affixed hereto and addressed as follows:

VIA ELECTRONIC MAIL SERVICE

C. Lessie Hammonds, Esquire
Office of Regulatory Staff
Legal Department
PO Box 11263
Columbia SC 29211

s/ Carol Roof
Carol Roof, Paralegal

June 1, 2011
Columbia, South Carolina